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## How to Fix Sling TV Not Working?

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Sling TV may stop working because of internet problems, an outdated app, cached data, device issues, or temporary streaming errors. Fortunately, most common Sling TV problems can be resolved with a few basic troubleshooting steps. Sling TV's official troubleshooting guide recommends restarting the app or device, checking the internet connection, clearing the cache, updating the app, and reinstalling it when necessary.

### Why Is Sling TV Not Working?

Several issues can cause Sling TV to stop working, including:

- Slow or unstable internet connection
- Outdated Sling TV application
- Temporary app glitches
- Corrupted cache or stored data
- Device software problems
- Streaming or playback errors
- VPN or location-related issues

- Account or sign-in problems
- Temporary communication problems between Sling TV and your internet provider

Identifying the cause can help you choose the right troubleshooting method.

## Check Your Internet Connection

A stable internet connection is important for Sling TV streaming. Sling recommends at least 3 Mbps for a single stream and 25 Mbps for a better experience when watching on multiple devices.

If Sling TV is buffering, freezing, or taking too long to load, check your internet speed. Disconnect devices that are not being used and, if possible, connect your streaming device directly to the internet using an Ethernet connection.

## Restart the Sling TV App

A temporary application problem can sometimes prevent Sling TV from working correctly.

Completely close the Sling TV application and open it again. Try playing the same program after restarting the app.

Sling recommends closing and relaunching the app as one of its basic troubleshooting steps.

## Restart Your Streaming Device

Restarting your device can resolve frozen screens, loading problems, and temporary software issues.

Turn off your streaming device, disconnect it from its power source for around ten seconds, reconnect it, and then launch Sling TV again. Sling provides device-specific restart instructions for Roku, Fire TV, Apple TV, Android TV, smart TVs, and other supported devices.

## Restart Your Router and Modem

If Sling TV is buffering or failing to load, restart your network equipment.

Unplug your router and modem from the power source for at least ten seconds. Plug them back in and wait a minute or two for the connection to become available. Then reopen Sling TV.

## Update the Sling TV App

An outdated application can cause compatibility and performance problems.

Open your device's app store and check whether a Sling TV update is available. Install the latest available version and then reopen the application.

Sling recommends updating the application as part of its troubleshooting process.

## Clear Sling TV Cache

Cached information can sometimes interfere with application performance.

If your device provides an option to clear the Sling TV cache or app data, use it and then restart the application. Clearing cached data is included among Sling's recommended troubleshooting steps.

## Sign Out and Sign Back In

If Sling TV opens but your account or content is not loading correctly, sign out and then sign back in.

Open the account settings within Sling TV, select **Sign Out**, and then enter your account credentials again. This can refresh the connection between the application and your account.

## Turn Off Your VPN

If you are using a VPN, disconnect it and try Sling TV again.

Sling states that VPNs can make the service think you are outside its supported service area, which may prevent streaming.

If you are watching Sling TV through a browser, temporarily disabling ad-blocking extensions or trying a private browsing window may also help identify browser-related problems.

## Try Changing Channels

If only one channel is not working, switch to another channel and then return to the original channel.

Sling recommends changing channels as an initial troubleshooting step because the problem may be limited to a particular channel rather than the entire application.

## Reinstall Sling TV

If restarting and updating the application do not fix the problem, reinstalling Sling TV may help.

Uninstall the Sling TV application from your device, download it again from the appropriate app store, and sign back in. Sling provides device-specific instructions for reinstalling the app on platforms such as Roku, Fire TV, Android, iOS, Samsung, LG, and Xbox.

## Sling TV Buffering or Freezing

If Sling TV keeps buffering or freezing, check your internet speed first.

You can also:

- Restart your router
- Reduce the number of devices using your network
- Disconnect your VPN
- Use a wired internet connection when possible
- Restart the Sling TV app
- Restart your streaming device

These steps address the most common connectivity and streaming problems identified by Sling.

## Sling TV Shows a Black Screen

If Sling TV displays a black or frozen screen, restart the application and then restart your streaming device.

If the problem continues, update the Sling TV app and clear its cache. Sling's troubleshooting resources specifically include black-screen and frozen-screen problems.

## Sling TV Error Codes

Sling TV may display different error codes depending on the problem. For example, some errors can be related to playback, channel guides, internet communication, or application issues.

When an error appears, note the exact code and search Sling TV's official troubleshooting resources for instructions specific to that error. Sling maintains an error-code lookup section in its Help Center.

## Contact Sling TV Support

If Sling TV still does not work after trying the troubleshooting steps, use the Sling TV Help Center and its support options.

Sling's support system includes a chatbot that can help with many problems. If the chatbot cannot resolve

certain issues, Sling may connect you with a live chat representative.

When requesting assistance, be prepared to provide the device you are using, the exact error message, what you were watching, and when the problem occurred.

## **Conclusion**

If Sling TV is not working, start by checking your internet connection and restarting the Sling TV app. If the problem continues, restart your device and router, update the application, clear its cache, sign out and back in, and disable any VPN.

For persistent problems, reinstall the Sling TV app or use Sling TV's official troubleshooting and support resources. These steps can resolve many common Sling TV streaming, playback, login, and application problems.